

## Here's what we're doing to help fight the spread of COVID-19.

#### Enhanced cleaning

- Since March, Amtran has significantly increased our cleaning regimen especially high touch areas like the farebox, grab bars and rails, etc.
- In addition, Amtran has applied Aegis Microbe Shield to all hard and soft surfaces throughout our buses. This nanotechnology destroys COVID-19 and other microbes on contact. For more information, click on this video.

#### Touchless fare-paying

- Our <u>myFare Smart Card</u> allows customers to "tap and go," and it accommodates all <u>fares</u>
  adults, students, people with disabilities, etc. To see how it works, click on <u>this video</u>.
- <u>Senior Citizens</u> (65 and over) just flash their <u>PA Senior Ride Free Card</u> to the driver. If you don't <u>have</u> one, call our **HelpLine** (944-4074), and find out how to <u>get</u> one.
- Penn State Altoona students just flash their student ID to the driver.

### Alerting our customers about crowded trips.

- Our <u>myStop app</u> shows you in <u>real time</u> how many people are riding every one of our buses. The app is available as a free download for iOS and Android devices.
- Amtran updates our <u>website</u> frequently on which trips are crowded so that you can adjust your travel plans.

Adding buses at higher ridership times – We have "standby buses" that are assigned during peak times to follow a bus on its regular route to help relieve over-crowding.

**Mandatory masks** – Following PA state guidelines, masks are required while riding or waiting for the bus (unless you have a serious health condition that would prevent you from doing so).

**If you have questions**, call our **HelpLine** (944-4074) and talk to a real, live person Monday through Saturday 6:30 a.m. to 6:30 p.m. **Real people with real answers in real time.** 

# That's what <u>we're</u> doing. Here's what <u>you</u> can do to help fight the spread of COVID-19.

Get a myFare Smart Card so you don't have fumble with cash for your bus fare.

Check our website to avoid crowded trips. Adjust your travel accordingly.

Check our myStop app to find out how many people are on the bus you're waiting for.

And of course, follow recommended precautions. (You already know these.)

**Masks** – Make sure that you have an effective mask and know how to wear it safely.

**Social distancing** – Leave space around you at the bus stop and on the bus.

**Hand-washing** – Wash your hands frequently or use hand sanitizer.